

## Withdrawal form

For the reasons given below, I want to withdraw from the purchase contract, the statutory period of 14 days from receipt of the goods, and I request a refund of the amount paid for the purchased goods.

**Name and surname of the buyer:**

**Buyer address:**

**Reason for returning goods:**

**Order number (or invoice to be documented):**

**Buyer contact (phone, e-mail):**

**Date of receipt of goods:**

**Account number for sending the returned amount:**

For the purposes of exercising the right to withdraw from the contract, you must inform Cars Equipment, s.r.o. - Automultimedia.cz, in the form of a unilateral legal action (for example, by a letter sent through the postal service provider to the address:

**Cars Equipment s.r.o.  
Melnická 150  
277 06 Luzec nad Vltavou**

Or by e-mail to [reklamace@cars-equipment.com](mailto:reklamace@cars-equipment.com)

### **Instruction of the consumer on the right to withdraw from the concluded purchase contract:**

You have the right to withdraw from the concluded purchase contract without giving a reason, within 14 days, which begins on the day following the day on which you or a third party designated by you (other than the carrier) took over the goods.

In the case of concluding a contract, the subject of which is several types of goods or delivered in several parts, this period begins to run on the day following the day on which you or your chosen third party took over the last delivery of goods. This period is preserved if, before its expiration, the withdrawal from the contract is at least demonstrably sent.

If you withdraw from this contract due to incorrectly delivered goods, we will return to your bank account within 14 days all payments we received from you, including delivery costs (except for additional costs incurred due to your chosen method of delivery, which is other than the cheapest method standard delivery offered by us).

If you withdraw from the contract due to an incorrect order entered by you, we will refund you to the bank account of your choice only the amount for undamaged goods. However, we will make this payment only after we receive the returned goods from the buyer. Returned goods without a previous one arrangements or cash on delivery, WE DO NOT ACCEPT!

In the event of withdrawal from the concluded contract, you are only responsible for the reduction in the value of the goods as a result of handling these goods by others in a manner other than what is necessary to become familiar with the nature and properties of the goods, including their functionality

**In the event of a claim for electronic parts (lambda sensors, sensors, units, steering wheel ring etc.), an extract from the diagnostics (fault codes/error messages) is required.**

At day :... ..... Signature: .....